# Registering with eTower

eTower is Waste Resources' online customer portal.  First time users will need to register with either the phone number on file or the most recent invoice number.

Once you log in, you can:

- Pay your bill – You have the option to pay one bill at a time or set up recurring payments
- Confirm your collection day(s)
- Review your services

Refunds and/or credits cannot be processed online.

<u>eTower Home Page</u>



**Pacific Waste**
Keeping Hawaii Beautiful

"Keep Hawaii Beautiful"
"No Job Too Big or Small"

**808-326-4911**

**Username:**

**Password:**

Password is case sensitive

Log In

First Time? Click here to register.

Forgot your password? Click here for assistance.

Waiting for your confirmation email? Click here to resend.

Click here to register a new user to eTower

**Welcome to the our Web Payment System.  First time users will need to register with either the phone number on file or the most recent invoice number.**

**We take your privacy seriously and will take all measures to protect your personal information.  We will not share your information with any third parties and all account information is kept confidential.**

**Once you log in, you can:**

1. **Pay your bill – You have the option to pay one bill at a time or set up recurring payments.**
2. **Confirm your collection day(s)**
3. **Review your services**

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Username can be numbers and letters. Special Characters are not allowed.

Password must be at least 7 characters, must include 1 lowercase character, 1 uppercase character, 1 special character, 1 number.

| Field | |
|---|---|
| First Name | |
| Last Name | |
| Email | |
| Confirm Email | |
| User Name | |
| Desired Password | |
| Confirm Password | |
| Security Question | What was the name of your first pet? |
| Security Question Answer | |
| Customer Account Number | |

Leading zeros are required

Please confirm your account authenticity with either the phone number on file or last invoice number.

| Field | |
|---|---|
| Phone Number | |
| Invoice Number | |

Leading zeros are required

[ Register ]  [ Reset ]  [ Return To Log In ]

**Create a username**
It can be made up of numbers and letters, but cannot include any special characters

**Create a password**
Must be at least seven characters
Must include:
- one lowercase character
- one uppercase character
- one number

**Security question**: select one

What was the name of your first pet?
What was the name of your first pet?
In what city were you born?
What is your favorite color?

This is a six digit number

This is a ten digit number

Other Notes

After you register one customer account, you can add additional accounts without creating additional usernames.